

Cargo Force

International Freight & Logistics

Master HAWB Number

AD9747

BOOKING DETAILS

REFERENCE
cmquwl8z801840co0qwbiy6um

BOOKING DATE
26 June 2026

SERVICE TYPE
AIR FREIGHT

SHIPMENT TYPE
PERSONAL

ROUTE

GB
Origin

IN
Destination

SENDER

Arun Sivaraman
arunsivaramanneo@gmail.com
+447442231718
Flat 3, Birch House
Milton Keynes, Buckinghamshire MK5 6GS

RECEIVER

Sunil Xavier
+918892365454
Flat no 114, Manchester Apartments, First
floor
Tiruvallur, TAMIL NADU 600058

SHIPMENT DETAILS

BOX#1
20 kg
21×21×17 cm
Contents: 1 × CYCLE HELMET 2 × BADMINTON RACKET WITH COVER 17 × CLOTHES 7 × PAIR OF SHOES 1 × PAIR OF FLIPFLOP 1 × HEADPHONE WITH POUCH 2 × PLASTIC PLAYING CARDS 1 × TRIPOD WITH COVER 1 × TRAVEL BAG 1 × HOT BAG 1 × CYCLE SEAT 4 × USB CABLES 2 × CHARGER 1 × SWIMMING GOOGLES 1 × CERAMIC SPOON 1 × SHOW POLISH BRUSH 1 × DRAWING BOOK 1 × CERAMIC INFANT FEEDER



COLLECTION DETAILS

Scheduled Collection

Date: 2026-06-26

Time: 9AM-5PM



ROUTE-SPECIFIC NOTICES

Payment Information

Payment Information

- Booking quotation is an estimate until warehouse verification is complete.
- Final invoice is based on confirmed chargeable weight and declared shipment details.
- Payment modes: bank transfer in the UK or India (before dispatch).
- For India payments, UPI (Google Pay) can be used.
- For India payments, **18% GST** applies on the GBP amount before INR conversion.
- Cash and card payments are not accepted in UK or India.
- Final payment is required before dispatch/delivery as per invoice; unpaid shipments may be held until settlement.

GST example: If base amount is £100, payable amount becomes £118 including GST; then convert £118 to INR at live exchange rate.

Liability Notice

Compatibility, Restrictions and Liability Notice

Non-Compatible and Locked Item Surcharges

- **Non-compatible surcharge:** £15 per parcel for suitcases, bags, trolley bags, shrink-wrapped boxes, and similar items incompatible with automated sortation.
- **Locked item surcharge:** £25 per parcel for locked suitcases/bags/boxes (professional lock-cutting cost).
- Please send all items unlocked to avoid lock-cut surcharge and processing delays.

What Can Be Sent (Indicative)

- Clothing and accessories.
- Footwear.
- Books and reading material.
- Kitchen and household goods.
- Personal accessories and toiletries.
- Sweets, snacks, and supplements (subject to destination rules).
- Selected low-risk electronics such as chargers, kettles, hair straighteners, blenders (subject to destination rules).

Prohibited and Restricted Items (Indicative)

- Hazardous goods (for example perfumes, deodorants, explosives).
- Weapons and sensitive electronics (for example firearms, drones, battery-risk devices where restricted).
- Illegal goods, narcotics, e-cigarettes, counterfeit products.
- Geopolitical/cultural restricted goods including incorrect maps/literature, prohibited-origin goods, and antiquities.
- Live animals, endangered species, plant-restricted items.
- Precious metals/currency beyond legal limits.
- High-value luxury brands (for example Gucci/Louis Vuitton) in restricted cases, tools, pornographic material, and unauthorized commercial goods.

Package Safety and Liability Terms

- You may request reinforced package photos before dispatch.
- At delivery, inspect and photograph package before opening.
- Service commitment is ground-floor delivery.

- Maximum liability is **\$50 per package/box** for lost or undeliverable shipments only.
- No insurance and no compensation for in-transit internal damage. Fragile shipments are sent at sender's risk.
- Cargo Force provides two layers of outer protection, but this does not guarantee internal breakage protection.
- Cargo Force may combine/join multiple pieces for additional outer protection at no extra cost when items are received in original condition.
- Claims may be rejected for prohibited items, poor packing, or declaration/document mismatch.

This is a consolidated guidance summary. For final eligibility, always confirm specific items with Cargo Force before booking.



LEGAL AGREEMENTS



Items We Can't Ship

Safety Hazards

- Explosives & fireworks
- Ammunition
- Flammable liquids or gases

Special Permits Needed

- Perishable food
- Live animals & plants
- Large amounts of currency



Legally Restricted

- Narcotics & drugs
- Counterfeit goods
- Pirated materials

Airline Restrictions

- Loose lithium batteries
- Aerosol cans
- Perfumes

Shipping prohibited items may result in confiscation, fines, and legal action.

Review Terms

Cargo Force Limited – Terms and Conditions for Comprehensive Door-to-Door Delivery Service (UK to India)

These Terms and Conditions govern the comprehensive door-to-door delivery service offered by Cargo Force Limited from the United Kingdom to India. By using this Service, you agree to comply with the following Terms.

1. Definition of Chargeable Weight

- The Chargeable Weight is the greater of the shipment's Gross Weight or Volumetric Weight and serves as the basis for cost calculation.
- Minimum chargeable weight: 10 kilograms (kg).
- Gross Weight: The physical weight of the consignment measured on a scale.
- Volumetric Weight: Calculated as (Length × Width × Height in centimeters) ÷ 5000.
- Each box for collection must not exceed 30 kg in weight or 80 cm in any dimension.
- A £60 surcharge per box applies to overweight or oversized items.

2. KYC (Know Your Customer) Requirements

- In accordance with Indian customs regulations, the Receiver must provide valid KYC identification (e.g., Aadhar Card) before clearance.

3. Packing List and Accuracy

- A detailed packing list must be provided for each box. Discrepancies between declared and actual contents may lead to customs penalties, for which the Shipper is solely responsible. The Company offers a packing list preparation service at £15 per box, if

required.

3A. Customer Responsibility

- The shipper is solely responsible for accurate declaration of contents, weight, and value.
- Any incorrect, incomplete, or misleading information may result in: customs penalties, shipment delays, confiscation, or additional charges.
- Cargo Force will not be liable for issues arising from incorrect declarations.

3B. Rounding Policy

- Any fraction of a kilogram is rounded up to the next whole kilogram. For example, both 10.1 kg and 10.9 kg are charged as 11 kg.
- The same applies to dimensions: any fraction of a centimetre is rounded up to the next whole centimetre (e.g. 10.1 cm is treated as 11 cm).
- This rounding is applied in line with standard industry norms.

4. Banned Items

- The Service complies with the International Air Transport Association (IATA) prohibited items list. Refer to the Prohibited Items List for more details.

5. Shipment Inspection

- All shipments (except documents) are subject to 100% inspection by both the Company and Indian customs.

6. Third-Party Service Terms

- Shipments are transported under the relevant Airline Company's terms and conditions.
- Local collection and delivery are governed by the respective courier companies' terms.
- Prices quoted by the Company include the use of third-party pickup services that only collect boxes.

6A. Platform & Service Role

- Cargo Force acts as a logistics facilitator and coordination platform.
- We do not physically handle shipments during collection or final delivery stages.
- Certain services (pickup, airline transport, last-mile delivery) are performed by third-party partners.

7. Declaration Liability

- The Shipper bears full responsibility for incorrect or misleading declarations about shipment contents. Penalties or losses from inaccurate information shall be charged to the Shipper.

8. Customs Duties

- Customs duties on household and personal effects (e.g., clothes, books, shoes, jackets) are included in the service under the £4 per kg rate, provided they are not in commercial quantities. Separate receipts for the customs portion of payment cannot be provided.

9. Delivery Timelines

- 14 working days for major Indian cities.
- 21 working days for remote areas.
- Delays may occur due to weather, customs, flight schedules, or unforeseen events.
- Transit time begins the next working day after receipt of payment.
- Working days exclude Saturdays, Sundays, and UK/Indian public holidays.

10. Insurance and Liability

- The Service includes no compensation or guarantee against damage or breakage during transit. Shippers should arrange separate insurance if needed. The Company's maximum liability is USD \$50 per box.

10A. Service Limitation & No Guarantee

- Cargo Force does not guarantee exact delivery timelines or pickup schedules.
- Delays may occur due to customs clearance, airline operations, weather, or third-party logistics.
- No compensation will be provided for transit delays.

11. Parcel Acceptance

- Once the Receiver signs for and acknowledges the parcel, the Company bears no responsibility for subsequent claims. Shippers should take photos or videos at delivery to document condition.

12. Pricing Policy

- Prices are subject to change without prior notice. Company liability is limited to USD \$50 per box.

13. Commercial Shipments

- This Service is strictly for personal, non-commercial use.

14. Parcel Collection Policy

- Each parcel must be clearly labelled with the Shipper's name and mobile number.
- No cash payments are accepted; all payments must be made to Cargo Force Limited's bank account.
- £50 deposit required prior to collection.
- Cancellations after pickup incur a £50 charge.
- Collections are made from ground floor only.
- No items will be collected from other floors unless a functional elevator is available.
- "Nothing to Collect" surcharge of £10 per visit applies when goods are unavailable at the agreed time/location.

14A. Collection Disclaimer

- All collections are conducted by third-party courier partners.
- Cargo Force arranges and coordinates pickups but does not control courier operations.
- Pickup dates and time slots are indicative and not guaranteed.
- Missed, delayed, or rescheduled collections may occur due to operational constraints.
- Cargo Force is not liable for failed or delayed pickups caused by third-party couriers.

15. Strictly Prohibited Items

- Batteries, sprays, perfumes, oils, flammable materials, and liquids are strictly prohibited.
- Violation results in item removal and a £300 penalty for return.
- See also Sections 19 and 24 for details.

16. Collection Preparation

- Follow the instructions provided via email before the scheduled pickup by our driver or third-party courier.

17. Missed Collection Liability

- The Company is not responsible for missed collections due to labelling errors, non-functional doorbells, unavailability, or other unavoidable circumstances.

18. Jurisdiction

- These Terms are governed by English law, and disputes are subject to the exclusive jurisdiction of the courts of England.

19. Third-Party Collection (Pickup) – Liability Disclaimer

- All collections (pickups) are arranged through third-party courier partners appointed by Cargo Force Limited. Cargo Force Limited facilitates, coordinates, and follows up on the pickup process; however, physical custody and handling of the shipment during collection remains solely with the third-party courier.
- In the event of loss, missing box(es), non-collection, delay, or mishandling during pickup by the third-party courier, Cargo Force Limited shall not be held liable for any loss, damage, or consequential claims.
- Cargo Force Limited may coordinate with the third-party courier through calls, emails, or escalations to assist with pickup-related issues; however, Cargo Force Limited does not have direct physical control over the courier's operations and cannot guarantee their actions or performance.
- Any claim or compensation, if applicable, shall be strictly subject to the third-party courier's terms, conditions, and approval. Cargo Force Limited does not guarantee claim acceptance, settlement amount, or recovery.
- Any assistance provided by Cargo Force Limited in raising or following up the issue is on a best-effort basis only and shall not be construed as acceptance of liability.

20. Dangerous, Prohibited, and Restricted Goods

- Shipments must comply with transport safety regulations under IATA, ICAO, and ADR.
- Examples include aerosols, explosives, flammable goods, corrosives, toxins, medicines, perishable items, or items of exceptional value.

- Violations may lead to item removal and a £300 penalty for return.

21. Redelivery of Goods

- If redelivery is requested after initial pickup, a redelivery fee will apply, quoted at the time of arrangement.

22. Authorisation Letter for Customs Clearance

- The Receiver must provide a signed authorisation letter to permit customs clearance.

23. Final Invoice and Payment Terms

- After arrival at the UK depot, shipments are re-weighed and a final invoice is issued.
- Payment is due within 24 hours of receiving the invoice.
- Failure to pay within this period incurs storage charges of £8.50 + VAT per day.

24. Liability for Lost Goods Due to Mislabelling

- Cargo Force Limited and its partners shall bear no liability for losses resulting from incorrect or insufficient labelling by the Shipper.

24A. Label & Documentation Responsibility

- The shipper must ensure all labels, invoices, and documentation are correctly attached and visible.
- Incorrect or missing labels may result in shipment delays, loss, or return.
- Cargo Force is not liable for issues arising due to improper labelling or documentation.

25. Prohibited and Restricted Items List

This list includes, but is not limited to:

- Aerosols & Gases: Aerosols, sprays, lighters, gas canisters, compressed gas cylinders.
- Explosives: Fireworks, ammunition, fuses, weapons, oxidizers, organic peroxides.
- Animal & Plant Products: Live animals, furs, ivory, seeds, plants, perishable goods.
- Medicines & Food: Tablets, syrups, vitamins, foodstuffs, and medical supplies are permitted **in limited personal-use quantities only**. Bulk or commercial quantities are not allowed and may lead to delays, rejection, or confiscation by customs.
- Items of Exceptional Value: Money, negotiable items, pre-paid cards, jewellery, antiques.
- Flammable Goods: Perfumes, nail polish, gels, hair dye, oils, cleaning agents.
- Corrosives: Batteries, acids, alkaline cleaners, mercury items.
- Toxic & Infectious Substances: Insecticides, poisons, mercury, pesticides.
- Miscellaneous: Asbestos, toner cartridges, dry ice, magnetised materials, tobacco, alcohol, liquids.
- Items such as TVs, laptops (without batteries), mobile phones, and game consoles are accepted without guarantee of safe delivery.
- Violations result in item removal and a £300 penalty for return.

26. Payment Deadline and Disposal Policy

- Payment for the final invoice must be completed within 10 days of issuance.
- Failure to pay within this period results in disposal of the parcel, with no liability or claims accepted thereafter.
- Storage charges apply every 24 hours from the invoice date until payment.

27. Ground Floor Delivery Policy

- Deliveries are made to the ground floor only. Any additional help from the driver is voluntary and at the shipper's risk.

28. Shipment Consolidation For Transit

- Cargo Force Limited reserves the right to consolidate, repack, or regroup individual boxes or items into combined consignments for operational, logistical, or airline transit purposes once received at the Cargo Force Warehouse. All charges and chargeable weights remain based on the original dimensions and weight of each individual item as received at the warehouse and shall not be affected by any subsequent consolidation.

29. Acceptance of Terms

- By booking a shipment, the customer confirms that they have read, understood, and agreed to all Terms & Conditions.
- The customer accepts that Cargo Force provides a coordination service and operates with third-party partners.
- All services are subject to operational, regulatory, and logistical limitations.

Disclaimer

The Company assumes no liability for delays, damages, penalties, or issues arising from non-compliance with these Terms. Collection services are governed by the terms of the respective third-party pickup companies.



ACCEPTED DECLARATIONS



I have read, understood, and agree to the Terms and Conditions.



I agree to be charged if the actual weight or dimensions of my consignment differ from those stated.



I agree to use only the shipping documentation provided by Cargo Force.



I confirm that the contents of my shipment are not for commercial purposes. I understand that shipments containing items in commercial quantities are subject to confiscation by Indian customs. I accept full responsibility for any consequences, including confiscation, if my shipment is deemed commercial by customs authorities.



I acknowledge that Cargo Force Insurance covers my shipment against total loss with free coverage up to a value of \$50 only. I understand it is my responsibility to securely pack my parcel, suitable for transit. Given that parcels may be stacked and pass through automated sorting facilities, the orientation of the parcel (e.g., 'this way up') is not guaranteed. I agree that there is no compensation for damages.



I agree that I will be responsible for any charges incurred should the shipment be returned.



I agree that I will be responsible for any charges incurred if, during the scheduled pick-up/collection, there are no goods to collect or the goods are not available at the specified time or location; thus, a £10 surcharge will be applied.

Electronic Signature

Arun Sivaraman

Digitally signed by: Arun Sivaraman

Ref: CN4B4CUT | 26/06/2026, 13:25:04

Cargo Force

Wembley, London, UK • Book@cargoforce.com • +44 20 3384 6470

Thank you for choosing Cargo Force. Track your shipment at cargoforce.com/track